Key Questions to Consider About Medicare Initial Enrollment

Resources in your state

Please note: One or more of the programs and resources listed below may not be affiliated with AARP. Any information you provide to the host organization of these programs will be governed by its privacy policy.

AARP Florida

AARP is here to help you take on today – and every day. From sharing practical resources to holding fun activities and events, AARP is providing opportunities to connect and help build an even stronger Florida for all ages.

Call toll-free: 1-866-595-7678
Website: aarp.org/FL
Email: flaarp@aarp.org

Florida SHINE

SHINE is a free program offered by your local Area Agency on Aging. Specially trained volunteers can assist you with your Medicare, Medicaid, and health insurance questions by providing one-on-one counseling and information. SHINE services are free, unbiased, and confidential.

Call toll-free: 1-800-96-ELDER (1-800-963-5337)

Florida Dept. of Elder Affairs

The Department of Elder Affairs administers programs and services for elders across the state of Florida through local Area Agencies on Aging, which provide information and assistance about state and federal benefits, as well as available local programs and services.

Website: elderaffairs.org

Medicare.gov

Create an account to access your Medicare information any time from anywhere. Find care providers, health & drug plans, and speak to a Medicare representative.

Website: Medicare.gov
1-800-MEDICARE (1-800-633-4227)
TTY users can call 1-877-486-2048

Medicare Savings Program

A Medicare Savings Program (MSP) can help Florida Medicare beneficiaries who struggle to afford the cost of Medicare coverage. The MSPs help some Floridians pay for Medicare Part B premiums, Medicare Part A and B cost-sharing, and – in some cases – Part A premiums.

1-844-309-3504
TTY users 711

Social Security Administration

Check out your Social Security Statement, change your address & manage your benefits online at ssa.gov.

To find an SSA office near you, visit
https://www.socialsecurityoffices.info/state/florida

Still have questions? Visit learn.aarp.org/medicare for answers from a Medicare expert.

Join Us Again!

Learn more about what AARP Florida is doing in your community and how you can get involved by visiting www.aarp.org/FL or contact us at flaarp@aarp.org.